

## CONTRACT OF AGREEMENT

**Pintail Residential Property Services, LLC**  
**10430 Keyser Point Road**  
**Ocean City, MD 21842**  
**Phone: (410) 213-7221      Pager: (410) 334-4194**

**Customer:**

**Name:**

**Address:**

**Phone:**

### BASIC PACKAGE

**\$50.00/Month - (yearly contract): (\$60 – semi-annual contract)**

**For (Ocean City – South of 100<sup>th</sup> Street, West Ocean City and Ocean Pines) all other areas slight fee increase – 6 month minimum contract required**

**Quarterly Billing-In Advance**

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- Local 24 hour emergency response for Fire and Police dispatch:
  - A. Responding agency will contact Pintail Residential Property Services and request either an emergency response or notify P.R.P.S. that they have responded but did not require an immediate response.
  - B. If an immediate response is not required, Pintail Residential Property Services will respond within 24 hours and notify you of any concerns.
  - C. Pintail Residential Property Services will limit responding for the same incident to three times in a month. It is up to the property owner to have any problems repaired in a timely manner.

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Contract agreement – Basic Package  
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- Storm check:

Within 24 hours after a severe storm, you will be notified if there is any damage to your property:

- A. If your property has sustained damage, a digital photograph will be e-mailed A.S.A.P. for you to view.

- Weekly (                    ) Bi-weekly - (                    ) Inspections:

Pintail Residential Property Services will conduct a full walk around of the **exterior** of your residence:

- A. Inspection of **exterior** for vandalism and forced entry
- B. Broken water pipes, flooding or unusual puddles in low areas around the house
- C. Gas leaks and general appearance of your residence.

Pintail Residential Services will conduct a full walk through of the **interior** of your residence:

- A. Inspection of **interior** for vandalism and forced entry
- B. Broken water pipes or flooding from hot water heater
- C. Temperature settings
- D. Overall general appearance

- In case of a power outage / surge, electric appliances and breaker will be reset
  - A. Refrigerator, oven, dishwasher, coffee maker and microwave will be reset for time.
  - B. Breakers that have been tripped will be reset

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- Pintail Residential Property Services will coordinate the necessary time and service visit when needed to your residences, by your list of authorized persons
  - A. A list of names that have authorization to request repairs will be attached to contract
  - B. A list of service companies to be contacted will be attached to contract.

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**All other personal visits: \$15.00/visit**

**Special Request services available: Please call for pricing**

*In the event of an emergency, I give Pintail Residential Property Services, LLC authorization to contact the appropriate repair service (on contact list, first), at the owner's expense, if unable to contact the owner within eight hours from the time of the emergency.*

**Signature:**

**Date:**

**With the acceptance of this agreement, the customer agrees to all collection/legal fees required for collection of this agreement.**

